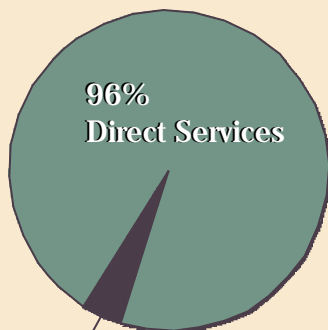


DSHS is accountable to taxpayers and the Legislature for using resources wisely and making a positive difference in the lives of the people we serve.

Eighty percent of DSHS funding goes to clients or private partners such as child care centers, nursing homes, medical clinics, and local charitable and community organizations that serve clients directly.

DSHS funding supports 100,000 jobs in these private sector businesses and organizations. DSHS employs about 18,000 people in communities all across Washington.

96% of DSHS employees deliver direct services to clients and citizens; 4% manage the business



**4% Central Management**

**Includes:**

- Financial Management
- Administrative Services
- Employee Services
- Fraud Investigations
- Budget Management
- Research and Data Analysis
- Executive Management

For more information about DSHS's budget, visit our web site at:

[www.wa.gov/dshs/budget](http://www.wa.gov/dshs/budget)

If you'd like more information about specific DSHS programs, our budget, our Accountability ScoreCard or the laws and regulations that govern our agency, please visit our web site at:

[www.wa.gov/dshs](http://www.wa.gov/dshs)



To contact your local DSHS office, look in the Government Pages of the phone book for the "State Government" section. Find "Social and Health Services, Dept. of" and select the type of office you need; also in the "State Government" section, you may go directly to these listings: "Community Services Office," "Children and Family Services," or "Home and Community Services."

For your added convenience in contacting us, we have also created a listing on our web site of program-specific 1-800 numbers, plus links to local DSHS office addresses and phone numbers.



Washington State  
Department of Social  
& Health Services  
DSHS 22-995 (X) (12/00)



[www.wa.gov/dshs](http://www.wa.gov/dshs)

"As an umbrella agency we are more than the sum of our parts. It is through integrated action and partnerships with the public that we can achieve our greatest gains for the people we serve."

—Dennis Braddock  
Secretary, DSHS

Washington State Department of Social and Health Services

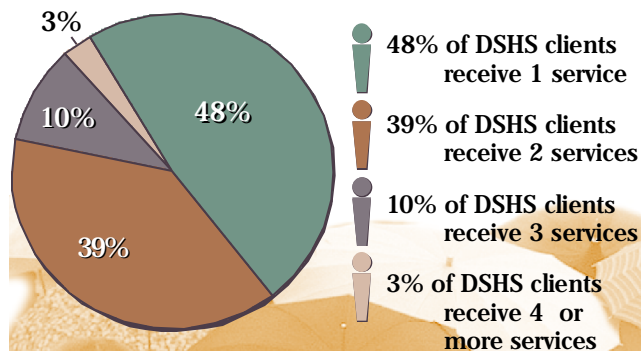
## help for children

- Protection from abuse and neglect
- Foster care and adoption
- Services to ensure that young children enter school healthy and ready to learn
- Child care for working families
- Rehabilitation for troubled youth
- Health insurance for low-income children

## help for families

- Programs to help parents get a job, a better job, a better life
- Services to help families mend broken ties
- Benefits for low-income families, including child care subsidies, health care, housing and food assistance
- Collection of child support

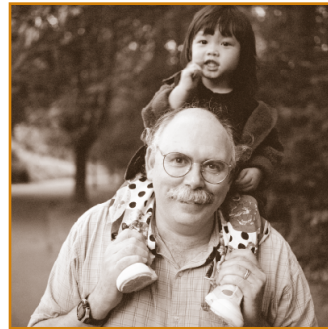
More than half of DSHS clients use more than one type of service during a year.



Source: FY '98 RDA CSDB

Individuals pictured in this brochure are representative of services we provide and clients we serve. To protect privacy, we have not shown actual clients.

DSHS is an agency that helps people. We do this in partnerships with families, community groups, private providers, other government agencies, and the many thousands of generous foster parents, neighbors, and citizens who make



Washington a special place by taking care of each other.

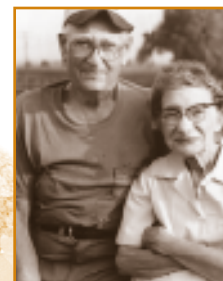
Governor Gary Locke captured the reason for DSHS to exist when he said his family embraces three



fundamental values: "Get a good education, work hard, and take care of each other." DSHS is the family of programs and services that embody the high priority Washington citizens place on taking care of each other.

These services are housed in a single agency because the majority of people who use them have multiple needs and require services from multiple programs.

DSHS is committed to continuous improvement in the quality of its services. The department sets specific goals for improvement, and encourages the public to track its performance with our DSHS Accountability ScoreCard.



## help for people with specialized needs

- Assistance for people with developmental disabilities
- Care and treatment for people with mental illnesses
- Assistance with employment, personal care, and other services for adults with disabilities or chronic illnesses
- Services for people who are deaf or hard of hearing
- Prevention/treatment for drug and alcohol addiction
- Assistance for crime victims, witnesses and their families
- Treatment in secure settings for civilly-committed sex offenders

## help for people needing long term care

- Programs to help seniors and people with disabilities live independently in their homes
- Nursing home and other residential care for low-income seniors and younger disabled adults
- Consumer protection through oversight of quality of care in nursing homes, boarding homes and adult family homes
- Health care for low-income people
- Protection from abuse and neglect for vulnerable adults